



## Welcome to the Onondaga Community College ResNet Wireless Network

All Residence Halls have full wireless coverage for student and staff use. All users will need to accept the Terms and Conditions and authenticate using their college-provided username and password.

### To Connect to the Residence Hall Wireless:

1. You will see a SSID called "OCC-ResNet"
2. Connect your wireless device to this SSID
3. Your web browser will present a splash page with Terms and Conditions *(may need to manually open browser)*
  - ✓ Please review and accept on the bottom of the page
4. You will need to enter your College Network Credentials—username and password—for authentication
5. Congratulations! You are connected to the Onondaga Community College ResNet Wireless Network!

### Support:

Occasionally some devices (i.e. game console) will not have a web browser or devices just won't connect for some reason. For support and assistance with connectivity, please reach out to our wireless support team by email ([naas@annese.com](mailto:naas@annese.com)) or call 844-886-8802.

### *When calling, the support team will need the following information:*

Contact name, phone number and email, device type, location, nature of problem, and MAC address of device (unique device identifier that looks like e.g. 01-23-45-67-89-ab )



## Please use the steps below to find the MAC address on popular gaming consoles.

A MAC address is a unique alphanumeric identifier (can contain numbers 0-9 or the letters A through F). MAC addresses are often broken up into pairs using colons or dashes (e.g. 12:34:56:4a:5b:6c).

*Note: It is critical to write down the MAC address correctly because every character is important.*

## Microsoft Xbox One

1. Power on your Xbox One
2. Navigate to the settings tile and launch Settings
3. Select Network
4. Select Advanced Settings
5. The MAC address for both the Wired and Wireless interfaces should be listed

## Microsoft Xbox 360

1. Power on your Xbox 360 without a disc in the system.
2. In the "System" area of the Xbox 360 dashboard select "Network Settings".
3. Select "Edit Settings".
4. From "Advanced Settings" select "Advanced Settings".
5. On this screen you will see "Wired MAC Address" followed by the MAC address of the system.

## Sony PlayStation 4

1. Power on your PS4.
2. Navigate to the Settings icon located on the menu bar
3. Scroll down and select System under the Settings menu
4. Select System Information
5. The MAC address for both the Wired and Wireless interfaces should be listed

## Sony PlayStation 3 (PS3)

1. Navigate to Settings.
2. Select "System Settings".
3. Select "System Information".
4. The MAC address is shown on the PS3 system.

## Nintendo Wii

1. From the Wii Channel screen, select the "Wii" button then go into "Wii Settings".
2. On the second page find the option "Internet" then go under "Console Information".
3. This screen will have a line with "USB Ethernet Adapter MAC Address" or "LAN Adapter MAC Address" or something similar.

## Nintendo GameCube

1. Remove the GameCube's broadband adapter from the console.
2. Printed on the underside of the adaptor is the MAC address.

## Nintendo DS

1. Nintendo Wi-Fi Connection Setup is located in the game's menu.
2. Select "Options", then "System Information". The MAC address is displayed on the top line.