Accessing the OCC Wireless Network

Go to Settings and Wireless on your mobile device or laptop:

Select: OCC-Wireless

See: Welcome to OCC Network Page (if you don't see this open your web browser)

Select: click here to connect to the network

Enter: your OCC username (lower case)

Enter: your OCC password

Login and Accept the Registration

See: Welcome to OCC Network screen

Click on the link to begin

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Responsible Computing on the OCC Network

Your OCC network is intended for all your computing and Internet needs. It is a privilege and a responsibility. Please keep in mind the following:

- OCC students are accountable to the Acceptable & Responsible Computing Policy (www.sunyocc.edu/acceptableuse). Take a few minutes to acquaint yourself with it.
- Keep your computer up-to-date with virus and anti-malware protection. Windows users should ensure they have the most current version. An infected computer or mobile device may need to be prohibited from the network if it is a threat to others.
- Never communicate online what you would not say to others face-to-face. Use social media and communication tools wisely.
- Understand copyright laws and never take material from other sources without appropriate citations. Talk to library professionals and faculty for more information.
- You leave ‘tracks’ wherever you go on the Internet... your logins, your browsing, e-mail, social media, etc. Be smart!! If you engage in inappropriate or harassing behavior, your activities can be investigated.

Follow the advice below!

Respect diverse opinions & people
Be considerate of others
Know when to zip it
Don’t post anything you may regret later

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Student Computing Information

- Initial login to the OCC network
- Microsoft Office 365 (e-mail, Word, Excel, etc.)
- Computers on Campus
- OCC ITS Helpdesk
- Computing Security Tips
- Blackboard
- Accessing the OCC Wireless Network
- Responsible Computing Guidelines

Use your OCC username and password to connect to all online College resources.

Your Username is:
first initial.middle initial.last name (No capitals or spaces)

Examples
  a.a.student
  a.a.student2678

Your OCC e-mail address is:
username@classnet.sunyocc.edu

For your first time logging on,
your initial Password is your
7 Digit OCC Student ID# 0654321

After logging in for the first time you are prompted to change your password.

If you forget your password you can go to cas.sunyocc.edu, click on Forgot Password. Follow the prompts to reset your password.

Technology assistance is available at:
  helpdesk@sunyocc.edu
  315-498-2999
  Walk-in: Coulter Hall, Second Floor C214
**OCC partners with Microsoft to provide e-mail, Word, Excel PowerPoint and collaboration tools for OCC students and faculty.**

To access **Office 365**, go to:  
[getoffice.sunyocc.edu](http://getoffice.sunyocc.edu)

Log in with your OCC e-mail address and OCC password.

From within **Office 365** you can access your OCC e-mail plus Microsoft Word, Excel, PowerPoint and a host of other collaboration tools.

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### Computers on Campus

**Academic Computing Center**

The main computer lab is located in Coulter Hall, Room C214

ACC hours vary during the year. See [students.sunyocc.edu/acc](http://students.sunyocc.edu/acc) for the most current information.

**Coulter Library**

The Library is located in Coulter Hall

For hours of operation please see: [library.sunyocc.edu](http://library.sunyocc.edu)

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### OCC IT Services Helpdesk

**Email:** helpdesk@sunyocc.edu  
**Phone:** (315) 498-2999  
**Location:** Coulter Hall C214

For most current hours of operation please see [students.sunyocc.edu/helpdesk](http://students.sunyocc.edu/helpdesk)

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### Computing Security Tips

- Create a strong user password, don't share it.
- Be wary of phishing and e-mail scams, students are common targets.
- Contact the Helpdesk if you ever doubt e-mails that appear to be sent by OCC.
- Be careful using public wireless, on and off campus, when accessing online services.
- Avoid posting too much or specific information about yourself on social media.
- Keep your computers and mobile devices upgraded to latest versions.

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### Blackboard Support

**For help logging in**

**Contact**  
**Email:** helpdesk@sunyocc.edu  
**Phone:** 315-498-2999  
**Location:** Academic Computing Center, Coulter Hall C214

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### Blackboard Support

**For all other Blackboard questions, including functions and how to use**

**Contact**  
**Email:** slnsupport@itec.suny.edu  
**Phone:** 1-844-673-6786  
**Web:** Go to: [navigator.suny.edu](http://navigator.suny.edu)

Click on Current Student Support