Welcome to the Onondaga Community College ResNet Wireless Network

For connection issues in the Residence Halls please contact the Annese wireless support team at **1-844-886-8802** or **naas@annese.com**

All Residence Halls have full wireless coverage for student and staff use. All users will need to accept the Terms and Conditions and authenticate using their college-provided username and password.

To Connect to the Residence Hall Wireless:

1. You will see a SSID called "OCC-ResNet"
2. Connect your wireless device to this SSID
3. Your web browser will present a splash page with Terms and Conditions (may need to manually open browser)

 Please review and accept on the bottom of the page

1. You will need to enter your College Network Credentials–username and password–for authentication
2. Congratulations! You are connected to the Onondaga Community College ResNet Wireless Network!

Support:

Occasionally some devices (i.e. game console) will not have a web browser or devices just won't connect for some reason. For support and assistance with connectivity, please reach out to our wireless support team by email (naas@annese.com) or call 844-886-8802.

When calling, the support team will need the following information:

Contact name, phone number and email, device type, location, nature of problem, and MAC address of device (unique device identifier that looks like e.g. 01-23-45-67-89-ab)

How to Find the MAC Address on Popular Gaming Consoles

Please use the steps below to find the MAC address on popular gaming consoles.

A MAC address is a unique alphanumeric identifier (can contain numbers 0-9 or the letters A through F). MAC addresses are often broken up into pairs using colons or dashes (e.g.12:34:56:4a:5b:6c).

Note: It is critical to write down the MAC address correctly because every character is important.

Microsoft Xbox

1.   Power on your Xbox without a disc in the system.
2.   Select "Settings" in the Xbox dashboard and then select "Network Settings".
3.   The MAC address of the system is located on the bottom right corner of the Network Settings screen. (It usually has "MAC=" in front of it.)

Microsoft Xbox 360

1.   Power on your Xbox 360 without a disc in the system.
2.   In the "System" area of the Xbox 360 dashboard select "Network Settings".
3.   Select "Edit Settings".
4.   From "Advanced Settings" select "Advanced Settings".
5.   On this screen you will see "Wired MAC Address" followed by the MAC address of the system.

Sony PlayStation 2

1.   Power on your PlayStation 2 with the "Network Adaptor Startup Disc".
         Once the disc is loaded, select "ISP Setup" and then agree to the license agreement that   is presented.
2.   When prompted for a network type, select "Local Area Network (LAN)".
3.   Next select "Automatic Configuration".

4.   At the "Connection Test" screen, select "Advanced".
5.   On the next screen you will see the MAC address of the system after "MAC address:".

Sony PlayStation 3 (PS3)

1.   Navigate to Settings.
2.   Select "System Settings".
3.   Select "System Information".
4.   The MAC address is shown on the PS3 system.

Nintendo Wii

1.   From the Wii Channel screen, select the "Wii" button then go into "Wii Settings".
2.   On the second page find the option "Internet" then go under "Console Information".
3.   This screen will have a line with "USB Ethernet Adapter MAC Address" or "LAN Adapter MAC Address" or something similar.

Nintendo GameCube

1.   Remove the GameCube's broadband adapter from the console.
2.   Printed on the underside of the adaptor is the MAC address.

Nintendo DS

1.   Nintendo Wi-Fi Connection Setup is located in the game's menu.
2.   Select "Options", then "System Information". The MAC address is displayed on the top line.